



*'This is a school that cares deeply.'*  
(OFSTED 2025)

14<sup>th</sup> October 2026

Dear Parents and Carers,

At Bishops Tachbrook CE Primary School, every child has the right to feel safe, valued and respected. Keeping children safe is always our highest priority and we are committed to responding swiftly and consistently whenever a child is hurt.

We know that some of you are worried about recent incidents where children have been hurt by another child at school. Thank you to those who have shared their concerns with us. Your feelings are completely understandable, and we want to reassure you that we actively respond to any concerns that have been raised.

While we cannot discuss individual children, just as we would protect your own child's privacy, we would like to explain some of the actions we are taking:

- More adults in key places. We have increased the number of teachers and SLT during breaktimes, lunchtimes and transitions around the school. Adults wear hi-vis vests so can be easily seen by children if there is a problem.
- A consistent response. Our Behaviour Map provides a clear and consistent approach for all staff. Children are supported to understand the impact of their choices, take responsibility for their actions and make positive changes moving forward.
- Putting things right. When incidents happen, we work with children to repair relationships, reflect on their choices and restore trust wherever possible.
- Working with families. We work closely with parents and carers, alongside external agencies and professionals when needed, to ensure children receive the support they require.
- Keeping parents informed. If your child is hurt at school, we will contact you as soon as possible, so that you are aware of what has happened.

As with any behaviour change, progress takes time. The work we do through our PSHE, Behaviour Map and restorative conversations focus not only on responding to incidents but also on teaching children the skills they need to make positive choices, regulate their emotions and show kindness towards others. While much of this work happens behind the scenes, please be assured that it is ongoing and remains a key priority for our staff team.

If you have any concerns, please speak to your child's class teacher or contact a member of the senior leadership team as soon as possible. We would always rather hear directly from you so that we can work together to address any worries.

Finally, we ask for your support in avoiding discussions about individual children, whether on social media or at the school gate. As a caring school community, we believe every child deserves compassion, understanding and the opportunity to learn from their mistakes, including those who may be finding things particularly challenging at this time.

Thank you for your continued support and partnership.

Kind regards,

Cathryn Kilbey